

TOTAL PETROCHEMICALS

December 12, 2011

Re: Price Increase Notification effective January 1, 2012

To: Our Valued Customers

As a result of increasing feed stock prices, Total Petrochemicals USA, Inc. will implement a price increase of \$0.06 per pound on all grades of polystyrene. This price increase is effective January 1, 2012.

To ensure efficiency in the demand planning process, we request a minimum lead time of 30 days on all orders. Your TOTAL Polystyrene Account Manager will be in contact with you to address any questions regarding this announcement.

We appreciate your business and look forward to continue servicing your polystyrene requirements.

Best regards,



Adrian M. Jacobsen
Sr. Mgr. Polystyrene Marketing &
Supply Chain



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