

TOTAL PETROCHEMICALS

May 9, 2011

Dear Customer:

In April 2011, the North American Polypropylene industry reached an unprecedented level of propylene and polypropylene prices. It is now expected that significant increases in North American propylene prices are likely in May, pushing polypropylene prices even higher. While it may be too early to speculate, there are indications that Propylene and Polypropylene prices will see downward movement in June assuming no unexpected industry outages are experienced.

TOTAL PETROCHEMICALS USA, INC. ("TPI") Polyolefins Division recognizes the negative impact of the significant price volatility and absolute level of prices to your businesses which also directly and negatively effects our own. We truly understand the operational and financial difficulties this causes you along with the challenges on inventory management.

Based on price expectations for May 2011, and the price indications for June 2011, please be advised that TPI will limit polypropylene production in May 2011 consistent with your May 2011 orders (not your forecasted quantities). In this regard, we kindly ask that you place orders for all of your May requirements from TPI by May 12, 2011. As a consequence, any orders placed after May 12, 2011 are subject to availability only. The May 12th date allows for two additional days for order placement beyond the May 10 date established in our May 1, 2011 price increase announcement.

TPI regrets that we must take this action but we trust you understand that we face the same challenges managing our business under these conditions as you. We value you as a customer, thank you for your business, and look forward to working with you through these challenging times.

Sincerely,



Ed Brooks
Senior Manager, Polyolefins Sales

